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Genesys Rules Authoring Tool Help

Übersicht über die Regelpakete

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Rule packages are bundles of rules. Rule packages are used to group, manage, and deploy rules. The rules in a rule package provide a set of functionality (like an iWD solution). The Genesys Rules Authoring Tool (GRAT) allows you to create, edit, and delete rule packages.

Rule packages provide the following capabilities:

- The ability to partition rules and facts so that they are small, well-defined, and apply only to a particular application or use. This makes them easier to debug and understand. The fact model is a description of the data. It contains field names and types which are grouped into tables/classes. Facts are input/output to rule execution and are instances of the tables/classes defined in the fact model.
- The ability to isolate rule packages from one another when executing rules. This also improves performance because the Rules Engine has fewer candidates to examine during the evaluation.
- The ability to update individual rule packages without affecting other deployed packages.
- The ability to import and export an entire rule package containing the rule definitions, business calendars, and also the templates that the rule package is dependent on.
- A rule package contains one or more rules plus the fact model that is needed to support the rules. You deploy rule packages individually to the Rules Engine.

When you select an existing rule package in the Explorer Tree, four tabs are displayed in the Details Panel:

- The **General** tab displays the basic information for the rule package, such as name, type, and the associated templates.
- The **Rules** tab allows you to create, edit, and view rules. When you click the rule package node and then the Rules tab, you can create, edit and view rules at the global level for that package. Clicking on the other nodes (which represent various business contexts) enables you to modify the rules defined for that specific business context.
- The **Audit** Trail tab allows you to view the history of the individual rules, such as when they were updated or deployed, and by whom.
- The **Package History** tab allows you to view the history of a package and its versions and snapshots, including changes to rules, templates, calendars, test scenarios, imports/exports and deployments. History for all packages across one tenant can also be displayed at the tenant level.