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Genesys Administrator Extension Help

Switching

Switching

Im Abschnitt "Switching" von Configuration Manager können Sie die folgenden Objekte konfigurieren:

- Agentenanmeldungen
- DNs
- DN-Gruppen
- IVRs
- IVR-Ports
- Arbeitsplätze
- Arbeitsplatzgruppen
- Telefonanlagen
- Telefonanlagenstandorte